Reg. No. | | | | | | | | | |

BASTMV 382

Choice Based Credit System VI Semester B.A. Examination, September 2022
TOURISM AND TRAVEL MANAGEMENT
Human Resource Management

Time : 3 Hours Max. Marks : 120

PART – A

Answer **any four** questions. **Each** question carries **10** marks. **(4×10=40)**

1. Explain the modern methods of performance appraisal.
2. What is Recruitment ? Discuss the sources of recruitment.
3. Describe Human Resource Planning Process.
4. Define HRM and explain the objectives of HRM.
5. Write a note on placement, induction and internal mobility.

PART – B

Answer **any four** questions. **Each** question carries **20** marks. **(4×20=80)**

6. Give a detailed note on operative functions of HRM.
7. Briefly explain HR motivation and write a note on Need Hierarchy Theory.
8. Which are the different steps involved in selection process ?
9. Why is training and development needed for the employees in an organisation ? Explain different training methods.
10. Explain the role of Human Resource in promoting tourism.

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